



Dispatch Reporter Provides Emergency Assistance for Rural Alabama Medical Clinic!

Almost half a decade ago, the Phil Campbell Rescue Squad (PCRS) provided a device for the local medical clinic to provide rapid alerting capability when the services of the rescue squad were needed. Originally, known as *The Button*, the newest version of this device is known as the *Dispatch Reporter*, a part of the *Radio Reporter* product family offered by Falcon Direct.

The *Dispatch Reporter* sends a voice distress message directly over the PCRS radio system which results in a typical on-scene arrival time in as little as two minutes! A recent tornado in Phil Campbell demolished the medical clinic. Few things were salvaged by the *Dispatch Reporter* was found and is still working after almost a half decade of service and surviving one of the worst series of tornados ever recorded.

The staff of the Phil Campbell Medical Center are now temporarily operating from the PCRS station which suffered only minor roof damage. This is a clear example of what can be done when people work together. As for the fate of the *Dispatch Reporter*, it is awaiting placement in the restored Medical Center building after reconstruction, ready to provide another half decade (or more) of trouble free service. The original story on the PCRS system is available at www.info4u.us/PCRS/pdf.

Volunteer fire and rescue agencies as well as private ambulance services can work with local medical clinics, schools, and restaurants to provide better response in times of emergency. The cost of the devices can be paid for by the medical emergency provider, by endowments from corporate sponsors such as Chevron, Firehouse Subs, Wal-Mart and others, through FEMA Fire and Safety Protection grants, or by the premise owner. The cost is minimal. The benefits are incalculable!

If you would like to put the *Dispatch Reporter* to work in your community, drop us an email to ServinU@falcondirect.com or call Falcon Direct at 205.954.2611. You'll be glad you did!

Falcon Direct